



Position: Clinical Director

Description: MERCE Family Healthcare is currently recruiting a compassionate, team-oriented Clinical Director to manage the clinical operations of our two medical facilities.

We are a Federally Qualified Health Center (FQHC) that provides family medicine in a primary care setting serving publicly and privately insured patients, with a focus on the underserved.

Responsibilities of the Clinical Director:

The Clinical Director has primary responsibility for the following: daily clinical functions of the existing Medical office, supervision of Clinical staff (including Nursing staff, Medical Records personnel, Patient Care Coordinator and Maternity Care Coordinator), daily functions of the Continuous Quality Assurance/Improvement Program, as well as other daily Clinical functions.

The Clinical Director works closely with the Medical Director to develop clinical protocols and policies. These two positions also work together to develop the objectives of the Center's Health Care Plan. The Clinical Director works closely with the other medical providers and support staff to interpret Protocols and policies, as well as the Center's Health Care Plan objectives. The Clinical Director is Responsible for tracking, analyzing and reporting progress towards selected performance measures.

The Clinical Director works directly under the supervision of the Medical Director to develop and implement the Continuous Quality Assurance/Improvement Plan. The Clinical Director also assists the Medical Director with the Coordination of any accreditation efforts and serves as the Safety Officer for the organization.

Requirements:

Education: Registered Nurse with an Associate or Bachelor's degree from an accredited School of Nursing.

Licensing/Certification: Current/valid NC Registered Nurse's License; Basic Cardiac Life Support (BCLS) is required.

Experience: A minimum of two year's management/supervision experience in a health care setting is required.

The Practice: MERCE Family Healthcare has been operating since 1993 as a private, non-profit organization. MERCE was designated as a Federally Qualified Health Center in 2007. Current operation hours at the existing medical facility are Monday through Thursday 7:45am – 5:00pm and



Friday 7:45am – 12:00pm. Hours are TBD for our newest location that is scheduled to open in January 2019.

Our medical staff cares for a variety of patients within the entire family practice spectrum. Our patient mix includes self-pay as well as Medicare, Medicaid and those with private insurance.